



June 10, 2004

Residents of the Ottawa South Community

On behalf of AccessTNG, please accept my apology for the delays in bringing high speed internet to the Ottawa South community. Due to the recent telecom melt down, we had to make drastic changes to our deployment plans throughout Ontario. New technology has brought us back on track and I'm pleased to announce that AccessTNG is working hard to provide high speed internet to unserved communities throughout the province.

Closer to home, to ensure all AccessTNG clients in the Ottawa South area receive reliable, professional service, we have added a new tower at the Carleton Golf and Yacht Club. This tower became operational as of Wednesday, June 9th, and we will begin installing high speed internet access to clients this coming week. Please contact us if you haven't yet scheduled a consultation.

Another service milestone is the appointment of Steve Schauland, our Ottawa South agent. I encourage you to contact Steve at 1-866-342-6042 with any concerns or questions. Finally, as Vice President of Canadian Operations, I both welcome and enjoy the opportunity to discuss matters of importance to AccessTNG customers. Please feel free to contact me directly at my number listed below or send me an email.

A handwritten signature in black ink that reads "Jose Gonzalez".

Jose Gonzalez
Vice President, Canadian Operations
AccessTNG Inc.

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